Aberdeen UK Funds Supplementary Information Document ('SID')

This document covers the UK OEIC and Unit Trust range from Aberdeen Investments

The following Funds have their own Supplementary Information Document: abrdn Real Estate Feeder Fund and abrdn Real Estate Fund.

Supplementary information

Where can I find out more information?

Our website contains a wealth of information on our UK funds, such as Key Investor Information Documents (KIIDs), performance and price information. You can also invest online into the Aberdeen UK Fund ranges.

Please visit our website for information about investing with us: **aberdeeninvestments.com**

How to contact us

abrdn Fund Managers Limited
PO Box 12233
Chelmsford
Essex
CM99 2EE

Please contact our Customer Services Department
Telephone: 0345 113 6966
Fax: 0330 123 3580
E-mail: **customer.services@aberdeenplc.com**

Telephone calls may be recorded.
Please note call charges may vary.

Opening times are 9am - 5.30pm (UK time)
Monday to Friday

Data Protection

If you wish to find out how Aberdeen processes your personal information and what your rights are, please see our privacy notice at **https://www.aberdeenpersonal.com/en-gb/privacy**, or contact:

Data Privacy Office
1 George Street
Edinburgh
EH2 2LL

E-mail: **DPOffice@aberdeenplc.com**

What if you cannot afford to pay me any compensation due?

We are covered by the Financial Services Compensation Scheme, which means if we become insolvent, you may be entitled to compensation. The level of compensation will depend on the type of business and the circumstances of your claim. Currently, investments are covered for 100% of the first £85,000. Details are available from the FSCS Helpline on 0800 678 1100 or +44 207 741 4100 and on the FSCS website: www.fscs.org.uk.

What if I have a complaint?

If you need to complain about any aspect of our service, you should write to The Complaints Team, abrdn Fund Managers Limited, PO Box 12233, Chelmsford, Essex, CM99 2EE, who will initiate our formal complaints procedure. If you prefer, you may call our Administration Centre on 0345 113 6966 (+44 1268 44 54 88 from outwith the UK) in the first instance. A leaflet detailing our Complaint Handling Procedure is available on request.

If the complaint is not resolved by us to your satisfaction then you may be eligible to take your complaint to the Financial Ombudsman Service. In order to contact the Financial Ombudsman Service you should write to The Financial Ombudsman Service, Exchange Tower, London, E14 9SR or telephone 0300 123 9 123 or 0800 023 4567.

Can I change my mind?

If you received advice from a financial adviser in respect of your investment in an OEIC, ISA or transfer of an ISA, you will receive a notice of your right to cancel your investment and you will have 14 days from the dealing date to exercise your rights. You may not get a full refund of your money if the value of your investment has fallen between the date your money was invested and the date we receive the cancellation notice.

Frequently Asked Questions

What are the Key Investor Information Documents (KIID) and Supplementary Information Documents (SID)?

The KIID and SID are documents which contain important investor information that should be read carefully and understood prior to investing so that you can make an informed decision about whether to invest.

The KIID contains specific information relating to the Fund and share class, detailing the Fund's investment objective, charges and a summary of the risks involved.

When you invest with us,we will ask you to confirm that you have received the latest KIID for each fund that you have chosen.

The SID contains practical information you should be aware of before investing with us such as, how to invest, how to contact us, how to complain and any applicable cancellation rights. These documents along with further detailed information about our Funds, including the relevant Prospectus and latest Annual and Half-Yearly reports are available to download at **aberdeeninvestments.com**.

What is an OEIC/ICVC ?

An Open-Ended Investment Company (OEIC) or Investment Company with Variable Capital (ICVC) is an investment company that pools money from multiple investors into a Fund and then collectively invests into selected shares, securities and other Funds on their behalf. The term 'open-ended' Funds is used because each Fund's size will increase or decrease depending on the levels of investments and sales at any particular time. The price of the units is based on the underlying value of the investments the Fund has invested in.

What Products do we offer?

Aberdeen offer a Stocks and Shares ISA or an investment account outwith the ISA wrapper.

How do I invest?

A list of all our Funds that are available for investment can be found in the Fund Information Document. This can be located in the 'UK OEIC and Unit Trust Operational Literature' section of our website.

New investors must first complete and submit an Application Form, if this is required please telephone our Customer Services Department and request for this to be sent to you via post. Subsequent investments can then be accepted via debit card through our Online Service and telephone dealing services or by cheque. Payment can be taken either as a lump sum or through our monthly Regular Savings Facility. Please remember that we will request that you to confirm that you have read the latest KIID for your chosen Fund(s) when you apply.

We will only accept cheques drawn on an account of a UK Bank/ Building Society and denominated in sterling. Please ensure that your cheque is made payable to abrdn Fund Managers Limited and if paying by building society cheque, that the cheque identifies you as the account holder, e.g. AFML A/C Mr A Smith.

Investments of up to £99,999.00 may be made by telephoning our Dealing Line between 9am and 5pm Monday to Friday. Payment must be made via a debit card as credit cards are not accepted. Please note Overseas investors cannot invest via Debit Card either through the online service or over the phone.

Unfortunately, if you are resident, national or citizen of the United States, we are unable to accept an application from you.

How do I stop my Regular Savings Facility?

Investors may cancel a Regular Savings Facility either by submitting an instruction in writing or by telephoning our Customer Services Department. Alternatively, investors who are registered for our Online Service may do this online.

Will I receive income from my Investment?

Unless you indicate that you wish to invest in Income units, you will be invested in Accumulation units where both are available. If you choose to buy Income units any income will be paid either to your bank account or if no bank details are provided by cheque. On closure of your account, any income accruing will be paid to you as soon as possible after receipt by us. If you choose accumulation units, any income generated from your fund will not be paid out to you but will be accumulated into the value of the fund.

How do I find out the price of my shares and how my Investment is progressing ?

Pricing information can be located under the relevant Fund via the 'Fund Centre' section of our website. Investors will also receive six monthly statement of account detailing the value of the Units at close of business on the date of the statement and details of all transactions in the relevant period.

Can I Switch into other Funds ?

Investors can switch into their Fund of choice by phone, fax, post and via our Online Service. If you wish to complete your switch via telephone please contact our Customer Services Department.

In order to accept an instruction by fax or post please submit an instruction containing: all account holders names, Investor Reference number, clear switching instructions (including fund names both to and from), the amount you would like to switch (either number of units or value) and all applicable signatures.

We can also accept switch instructions via our Online Service.

Please note we do not charge for switching but preliminary charges may be applicable. Please refer to the KIID for your chosen Fund for details.

How do I sell my shares and What documentation will I receive?

Investors can sell investments by phone, fax, post and via our Online Service.

If you wish to sell via telephone please call 0345 113 6966 (from the UK) or 00 44 1268 445488 (from abroad) to speak with our Dealing Team who will be happy to assist you.

Alternatively, should you wish to submit your instruction in writing you can fax or post this to our Customer Services Department using the below details:

abrdn Fund Managers Limited
PO BOX 12233
Chelmsford
Essex
CM99 2EE

Fax: 0330 123 3580

Please ensure that your instruction clearly states: All account holders names, Investor Reference number, a clear selling instruction and all applicable signatures. Once your instruction has been processed a contract note will be issued to you the next business day after the valuation point and the proceeds will be released within 3 working days. Please note that proceeds can only be issued by cheque or bank transfer and that we may require further documentation from you in the form of Anti-Money-Laundering documentation or a form of renunciation. To avoid any delay to the release of the proceeds, we recommend that you contact our Customer Services Department to fully discuss our requirements prior to placing your instruction.

If you are registered for our Online Service please visit **https://myaccount.aberdeeninvestments.com** to place your instruction. Please note that we are unable to accept a selling instruction online for accounts in joint names.

How do I transfer an ISA to Aberdeen?

Please complete our ISA Transfer Form, telephone our Customer Services Department and request for this to be sent to you via post. Once complete this should be posted to our Customer Services Department who will then contact your Plan Manager to arrange for the Transfer to be completed. Please note that we only accept cash when transferring in and, that the minimum transfer for an ISA is £500.00. Your Plan Manager will sell your holding and send Aberdeen the cheque for the proceeds. Upon receipt the monies will then be invested into the specified fund at the next available valuation point. Confirmation that the transfer has been completed will be issued to you once the deal has been placed.

Please note that the process should be completed within thirty days and, Aberdeen do not charge any Initial service charges for transferring an ISA.

For further information please contact our Customer Services Department.

Investment Advice and Investor Suitability

We are not permitted to offer any financial advice or advise on a certain course of action to take. In addition, please note that we do not assess suitability of an investment or if it meets your financial objectives. Prior to investing investors should consider carefully the investment objective, risks, charges, and expenses of a Fund. This and other important information is contained in the Prospectus and KIID document. When investing you must accept that there are risks involved in doing so, not least that the value of your shares may fall and you could get back less than you invest. You should view your investment decision as a medium to long term investment. Information is intended to be of general interest only and should not be considered as an offer, investment recommendation or solicitation, to deal in the shares of any securities or financial instruments.

Anti-Money-Laundering

We must obtain satisfactory evidence of your identity in order for us to satisfy Anti-Money-Laundering obligations imposed on us by Law (for more information see the applicable Terms and Conditions). Typically, we will conduct an electronic check of your information, however, if this is unsuccessful evidence of your personal identity and address will be required. The same document cannot be used to cover both types of evidence and they must each come from a different source. If the document is not in English, it will require a translation into English. Certified copies of documentation are also acceptable

provided our requirements have been met. For further information please contact our Customer Services Department who can take you through our Anti-Money-Laundering guidelines.

Alternative formats

Should you wish to receive this document in an alternative format please contact our Customer Services Department for further information.

Bereavement

In the event of a bereavement please contact our Customer Services Department who can schedule a telephone call with our dedicated bereavement service.

For more information please visit **www.aberdeenpersonal.com/en-gb/log-in/abrdn-uk-funds-oeic-unit-trust/bereavement-process**

For more information visit aberdeeninvestments.com

abrdn Fund Managers Limited is registered in England and Wales (740118) at 280 Bishopsgate, London, EC2M 4AG.
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